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| **360 Accessibility Audit****Section 7 – Before the service** |
| Completed by |  |
| Question | Comment and action |
| What is going on as people arrive? Is the building noisy and busy? Are the music group rehearsing and the music loud? Is there loud conversation and people moving around a lot? |  |
| Note: Noise and a lot of movement can be very difficult for Autistic people and others with sensory processing issues. Many need a quiet environment that is predictable each week. This can also be disorientating for people with sight or hearing loss. |
| If the space is noisy and busy, what could you do to create a quieter, calmer environment? i.e. Rehearse earlier, organise things the day before etc. |  |
| Are there members of the welcome team who can take more time to assist a disabled person to settle, or is everyone rushed and busy? |  |
| If you use a screen, do you display information about when the service will start and encourage people to sit and be still? |  |
| Do you make an announcement 10 and/or 5 minutes before the service begins to encourage people to sit and be still? |  |
| Could you supply some adult pew activities and/or something to read before the service for those who find wating an anxious time? |  |