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| **360 Accessibility Audit**  **Section 4 - Toilets** | |
| Completed by |  |
| Question | Comments and action |
| Are there toilets in the building? |  |
| Is there good text and pictorial signage indicating where they are? |  |
| How easy is it to access these?  Can they be inconspicuously accessed during a service? |  |
| Is there a wheelchair accessible or ‘Changing Places’ toilet?  If so, is this where other toilets are or somewhere else? |  |
| How easy is it to access? |  |
| Has this been checked for wheelchair use? |  |
| Note: For information about what makes an ‘accessible toilet’ really accessible to wheelchair users and other disabled people, visit:  <https://www.changing-places.org>  To find out if your accessible toilet is really accessible, ask a number of wheelchair users to test it out. Or ask wheelchair users to help design a new facility. | |
| Is the accessible toilet used to store things or as a baby changing station?  (Accessible toilets should not be used for storage) |  |
| Does the accessible toilet have an emergency call system? |  |
| If so, does it allow a user to communicate with someone or does it just sound an alarm? |  |
| Is someone always on duty to respond to the alarm or an emergency call? |  |
| Is their colour contrast in the toilets for those with sight loss? |  |
| (Note: A toilet area painted completely white with white fittings is confusing for people with partial sight. The walls should be darker to make fittings stand out. Doors should contrast to the frames etc. Toilet areas should be well lit. | |
| Have you thought about how accessible and navigable facilities in the toilets are to people with sight loss or mobility issues? |  |
| (Note: I.E., where are the soap dispensers, hand towels/dryers, bins etc. Can these all be accessed easily while standing at the basin? | |
| Are the taps, soap dispensers, hand dryers, door catches, flushes easy to operate with restricted movement or strength? |  |
| Is there clutter in the toilets that can be tripped over? |  |
| Is there clear, high contrast pictorial signage on the doors to the toilets? |  |